# Does *Privacy in Context* Endorse Moral Relativism?

Helen Nissenbaum New York University Uehiro/Carnegie/Oxford Conference Information Ethics: Future of the Humanities December 8-9, 2010

# Overview

- Rationale for Contextual Integrity
- Super-brief overview of theory
- Cl and Relativism

# **IT** & associated socio-technical practices

#### Tracking & monitoring (online and off)

RFID, EZ Pass, online-tracking, deep packet inspection, CCTV, biometrics, automobile "black boxes," DRM, frequent shopper cards, websearch logging, life logging??

#### **Aggregation & analysis**

databases, data warehouses, data mining, profiling, goernment fusion centers, ChoicePoint, Aristotle.com, MATRIX, Census Bureau, Credit Bureaus, Rapleaf, etc.

#### **Publication & dissemination**

online public (incl. court) records, Streetview, "Web 2.0," SNS incl. blogs, MySpace, Facebook, flickr, YouTube, etc. Control versus Secrecy Public versus Private

Contextual Integrity: appropriate flow

# Q: What is "appropriate flow"? A: Flow in accordance with i-norms

### **Key Concepts**

- Context
- Norm
- Actor
- Information type
- Transmission principle

# We act and interact in diverse social **Contexts**

: "real" structured social settings characterized by roles, relationships, power structures, canonical activities, strategies, norms, enforcement mechanisms, and internal values (goals, ends, purposes) E.g. health-care, education, politics & political citizenship, religious observance, family & friends, more...

... evolve over time in cultures and societies, subject to historical, cultural, geographic contingencies
... may be nested, overlap, conflict, may be more or less explicit or institutionalized (e.g. class clown vs. judge), vary in norm coverage ("completeness," e.g. party vs. polling station in democratic elections.)

# Informational Norms CR-INS

### Variables

- Actors (Sender—Recipient--Subject)
  - Information types
  - Transmission principles



#### **Transmission Principles**

#### Control ("consent")

Notice (subject is/is not aware of transmission)

Compulsion (e.g. earnings to IRS)

### Confidentiality (recipient does not disclose)

#### Fiduciary

#### Sale

Barter

#### Reciprocity

Entitlement, desert

Need, Etc ...

### Informational Norms Embedded in Law: Example (GLB Act)

Sender roleSubject roleFinancial institutions must notify consumersif they share their non-public personal Attributeinformation with non-affiliated companies,<br/>but the notification may occur either before<br/>or after the information sharing occursor after the information sharing occurs<br/>Transmission principle

In our formal computer language,

 $\Box \forall p_1, p_2, q : P. \forall m : M. \forall t : T.$ 

 $\operatorname{incontext}(p_1, c) \land \operatorname{send}(p_1, p_2, m) \land \operatorname{contains}(m, q, t) \rightarrow$ 

 $inrole(p_1, institution) \land inrole(p_2, non-affiliate) \land inrole(q, consumer) \land (t \in npi) \rightarrow (t \in npi) \land (t \in npi)$ 

 $\diamondsuit$ send $(p_1, q, privacy-notice) \lor \diamondsuit$ send $(p_1, q, privacy-notice)$ 

# Privacy in Japan?

With Kei Tateyama, M.A. Candidate, NYU

Social commentary and novels describing life during Heian period (794-1185), Kamakura period (1185-1333) and medieval courts

#### informational norms

- Mills, D. E. (1970). A collection of tales from Uji: a study and translation of Uji shūi monogatari. Cambridge: University Press.
- Murasaki, S. (2001). The Tale of Genji (R. Tyler, Trans.). New York: Viking.
- Sei, S. (1991). *The pillow book of Sei Shōnagon* (I. I. Morris, Trans.). New York: Columbia University Press.
- Yoshida, K. (1967). *Essays in idleness: the Tsurezuregusa of Kenkō* (D. Keene, Trans.). New York: Columbia University Press.

"Contextual integrity is preserved when entrenched norms (CR-INs) are respected; it is violated when they are not"

# **BUT** new flows may be better ...

 how to avoid conservatism and bring ethics into the picture Presumption favors entrenched norms but challenge is possible.

How? Comparative assessment:

- 1. impacts {in ethical terms}
- 2. implications for values, ends, purposes internal to respective contexts

## Features

- + Makes salient the roots of controversies (e.g. Streetview)
- + Reveals what's at stake, not only individual harm but social integrity (e.g. voting in a democracy)
- + Offers grounds for a decision heuristic, for technology design, policy, etc.

# Endorses Moral Relativism?

- Different societies/cultures; different contexts; different CR-INS
- Moral force is mediated through contexts
  - Moral weight through function in context
  - Settles moral conflicts/stalemates